

### **Deposits**

A non-refundable deposit of £30 per person is required payable when the booking is confirmed.

Please note that payment by Bacs is preferred. Bank details – Account name - The Nightingale Centre; Sort code 40-52-40; Account Number 00017812. Please use your surname as reference. We also accept cheques and debit cards.

### **Cancellation**

If you have to cancel your visit, then:

- Your non-refundable deposit will be forfeited
- If the notice of cancellation is given within 90 days of the intended visit and a re-letting cannot be made, a cancellation charge of 65% of the full cost of your stay will be payable.
- Guests who cancel within 14 days of the visit then 100% of the accommodation cost will be charged.

*Guests are advised to take out travel insurance* to cover them in case they have to cancel bookings due to unforeseen circumstances.