

THE NIGHTINGALE CENTRE
BUXTON
DERBYSHIRE
SK17 8RH
TEL & FAX: (01298) 871218
Email: info@thenightingalecentre.org.uk

INDIVIDUAL BOOKINGS TERMS AND CONDITIONS

This document is designed to clarify the conditions applied to any individual booking that is made with us. Please read this carefully and should you have any queries, please contact the Centre. (See above)

Reservations

Enquiries for accommodation should be made to the Manager at the Centre. All verbal and email bookings ***must be confirmed in writing within 28 days***. A booking is not secured until a deposit has been received. Should a deposit not be received by the specified date The Nightingale Centre reserve the right to remove the reservation (unless circumstances are exceptional – this is at the Centre’s discretion)

Accommodation costs

The price quoted for your stay is based on full board and unlimited use of the drinks vending machines which are located in the Dining Room and available 24 hours a day. Tea and coffee making facilities are also available in all bedrooms.

If you do not wish to have full board please ask the manager for prices based on your requirements. Please note that we will charge for meals not taken which were booked in advance of your stay.

The centre is licensed to sell alcohol. Reasonably priced wine, beer and soft drinks are on sale. There is a corkage charge of £3.50 per bottle/can if you wish to bring your own alcohol. Reasonably priced snacks are also available. Please write items you have purchased in the bar book next the chiller cabinet. On the final morning of your stay your bar bill will be issued. Please pay at the office by 11.00 am.

Deposits

A non-refundable deposit of £30 per person is required payable when the booking is confirmed.

Please note that payment by Bacs is preferred. Bank details – Account name - The Nightingale Centre; Sort code 40-52-40; Account Number 00017812. Please use your surname as reference. We also accept cheques and debit cards.

Booking Confirmation

To confirm a booking please: -

- Complete and sign a booking form
- Advise of any special dietary requirements
- Pay a non-returnable deposit, we will email payment acknowledgement with receipt number.

Final Payment

We will send you an email reminder for the final payment. Final payment is due on or before 14 days prior to your visit. Please note that payment by Bacs is preferred, Bank details – Account name - The Nightingale Centre; Sort code 40-52-40; Account Number 00017812. Please use your surname as reference. We also accept cheques and debit cards. If there is a problem with making payment, please contact us immediately.

Cancellation

If you have to cancel your visit, then:

- Your non-refundable deposit will be forfeited
- If the notice of cancellation is given within to 90 days of the intended visit and a re-letting cannot be made, a cancellation charge of 65% of the full cost of your stay will be payable.
- Guests who cancel within 14 days of the visit then 100% of the accommodation cost will be charged.

Guests are advised to take out travel insurance to cover them in case they have to cancel bookings due to unforeseen circumstances.

Personal Property Insurance

Please note that The Nightingale Centre does not accept any responsibility for loss, theft or damage to personal belongings.

Damage to the Nightingale Centre

You are responsible for any damage caused to rooms, furnishings or property of the centre. If any act, default or neglect by guests results in damage or complaints from other guests you shall be liable to pay to the centre on demand the amount required to make good or remedy such damage. The centre reserves the right to ask disruptive guests to leave.

Arrival and Departure

Earliest arrival time is **15.00pm. unless by prior arrangement**. If you are likely to arrive late, please call to advise us of your estimated arrival time before 17.00 hours.

Bedrooms must be vacated by **10.00am** on your morning of departure. **Unless by prior arrangement (chargeable)**, all guests must vacate the centre by **14.00pm on the day of departure unless by prior arrangement (chargeable)**

Safety and Security

- The Centre is not normally staffed after 19.00 hours. Office hours during your stay will be displayed.
- The fire officer is responsible for Fire Safety and will give verbal instructions about Fire Safety Procedures.
- The building operates a no smoking policy; all guests must adhere to this. The smoking area is outside the rear entrance, please make sure the door is closed and use the bin provided.
- Written safety instructions and centre information can be found in all bed rooms.

**Should you have any queries please email them to us at
info@thenightingalecentre.org.uk**

**THE NIGHTINGALE CENTRE,
GREAT HUCKLOW, BUXTON, DERBYSHIRE SK17 8RH
BOOKING FORM**

Full Names:

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Email address:

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Telephone Numbers: Day Evening.....
Mobile.....

Address:

Postcode:

Dates Required: From:am/pm to:am/pm
(Please check availability with the Centre before completing this form)

Deposit enclosed for £30.00 X = total deposit £

Please note that payment by debit card, cheque or bacs only. Bank details – Account name -
The Nightingale Centre; Sort code 40-52-40; Account Number 00017812

I have read the details regarding the Prices and Booking Terms and Conditions. I understand
that the price for one person staying in (Please tick as appropriate)

Shared Twin / Double room without en suite will be
£.....x = total stay £.....

Shared Twin / Double room with en suite will be
£..... x = total stay £.....

Single will be £..... x = total stay £.....

Sole Occupancy of Twin / Double room without en suite will be
£..... x = total stay £.....

Sole Occupancy of Twin / Double room with en suite will be
£..... x = total stay £.....

Dietary Information:

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Special Requirements:

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I undertake to make best endeavours to ensure deposits and final payments are made in
accordance with the Booking Terms and Conditions.

Signed.....

Date:.....